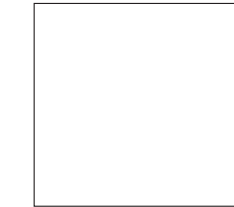


11563 Mosteller RD
Cincinnati, OH 45241



FOLD



Dear Resident,

The Batavia Township Trustees asked for bids to provide a recycling and waste franchise for residents in Batavia Township resulting in reduced costs and more services. Bids were thoroughly reviewed in June and the Township awarded the contract to Republic Services®. Beginning October 1, 2018, Republic Services will be the exclusive provider for residential recycling and waste services. The following information will provide you with information about your service options and pricing.



FOLD

What can ALWAYS be placed inside your recycling container

PLASTICS

Recycle plastics #1 thru #7. Look on the bottom of containers for a number inside the recycling arrows.



METAL CANS, ALUMINUM FOIL AND ALUMINUM FOIL PANS

Recycle all food and beverage metal cans, steel, tin, bi-metal and aluminum.



CARDBOARD, NEWSPAPER AND MAGAZINES

You can also include newspaper inserts, catalogs, paperback books, phone books and brochures.



PAPER CONTAINERS AND CARTONS

Recycle food boxes including juice boxes, ice cream and paper milk containers and cereal and pasta boxes (remove inside bags).



PAPER

Recycle envelopes, office paper, junk mail, greeting cards and file folders. Shredded paper should be put in a paper bag.



GLASS

Recycle brown, green and clear glass.



Please make sure your recyclables are empty, clean and dry before placing them in your recycling container.

Batavia Township

Frequently Asked Questions

When does our new service start?

The contract between Republic Services and Batavia Township will begin October 1, 2018. There is no need to contact Republic Services unless you have questions or need to order an extra container. Your account will automatically be established.

How do I get recycling services?

A postcard is attached to this brochure – simply fill in the requested information and send to us (postage is paid) and you will receive a 95-gal container delivered to you the week of September 24th (if your card is received by September 17th).

When will I receive my first bill?

Billing will be quarterly. Republic Services will mail out your first bill for October, November and December by mid-September 2018.

Will I have to pay additional fees such as fuel charges or administrative fees?

No, the rates above include all fees. As long as you are a customer in good standing (paying on time), you will not receive any additional fees. If you want to rent an additional container for recycling or waste, there will be a \$1.75/month/household fee. This rate includes the cost of collection.

What is included in the Large Item Pickup?

On the same day as your waste service, residents may set out large items for pickup. A large appliance is a piece of furniture or waste material from a residential or small business with a weight or volume greater than that allowed for containers. Mattresses and upholstered furniture must be wrapped and sealed in plastic. No more than three (3) large items generated from the customer's residence shall be picked up. All large items containing Freon must have the Freon removed by a certified technician and a seal placed on the appliance. No construction materials or stumps.

What about items that won't fit in my container?

Republic Services will, on occasion, accept additional bagged items outside the container at no additional cost. Bagged grass and leaves can be placed in your waste container. Branches and brush must be 4' in length or 2' in diameter and shall not weigh more than 50 lbs., and no more than 10 bundles of brush and branches per week. Yard waste will be collected as part of your weekly service at no additional cost. Large items must comply with the large item description.

When should I set out my waste?

Please be sure your container is at the curb by 6:00 a.m. on your collection day to ensure collection. You may also set your container at the curb the night before.

Where do I put my container for curbside pickup?

Please place your containers at the curb with lids opening toward the street with a minimum of three feet between each container.



Can I change my "service option"?

Yes, if you want to add a 95-gallon container for recycling or waste, or change your service from one type to the other, you can do so by calling our Customer Service Center at 1.800.543.1339.

Can I use my own or another company's container?

No, we will not pick-up another company's container or one purchased from the store. Our warranty program covers only our containers that we supply. If our container becomes damaged, we will repair it or replace it.



Residents will not need to contact Republic Services to set up an account. Your account is automatically setup as Container Service. The descriptions below will provide you with more details about your services.

- 95-Gallon container Service: \$18.97**
- (1) 95-gallon container for waste
 - (1) 95-gallon recycling container (IF YOU HAVE SIGNED UP FOR THIS SERVICE). Recycling service is every-other-week (see calendar)
 - Weekly Large Item Pick-up (see description)
 - Yard Waste Pick Up (see description)
 - Extra 95-gallon container for recycling or waste can be leased for \$1.75 per container per mon

- Hand Service: \$20.97**
- Hand Service is for those customers who do not or cannot use contractor provided containers. Residents and small businesses may set out for collections (3) 30-gallon bags or (3) metal or plastic cans. The metal and/or plastic cans shall not exceed 50 lbs. in weight and shall not exceed 40-gallons.
- (1) 95-gallon recycling container (IF YOU HAVE SIGNED UP FOR THIS SERVICE). An extra container for recycling only may be leased for \$1.75 per container per month. *Weekly Large Item Pick-up (see description)
 - Yard Waste Pick Up (see description)

Yard Waste

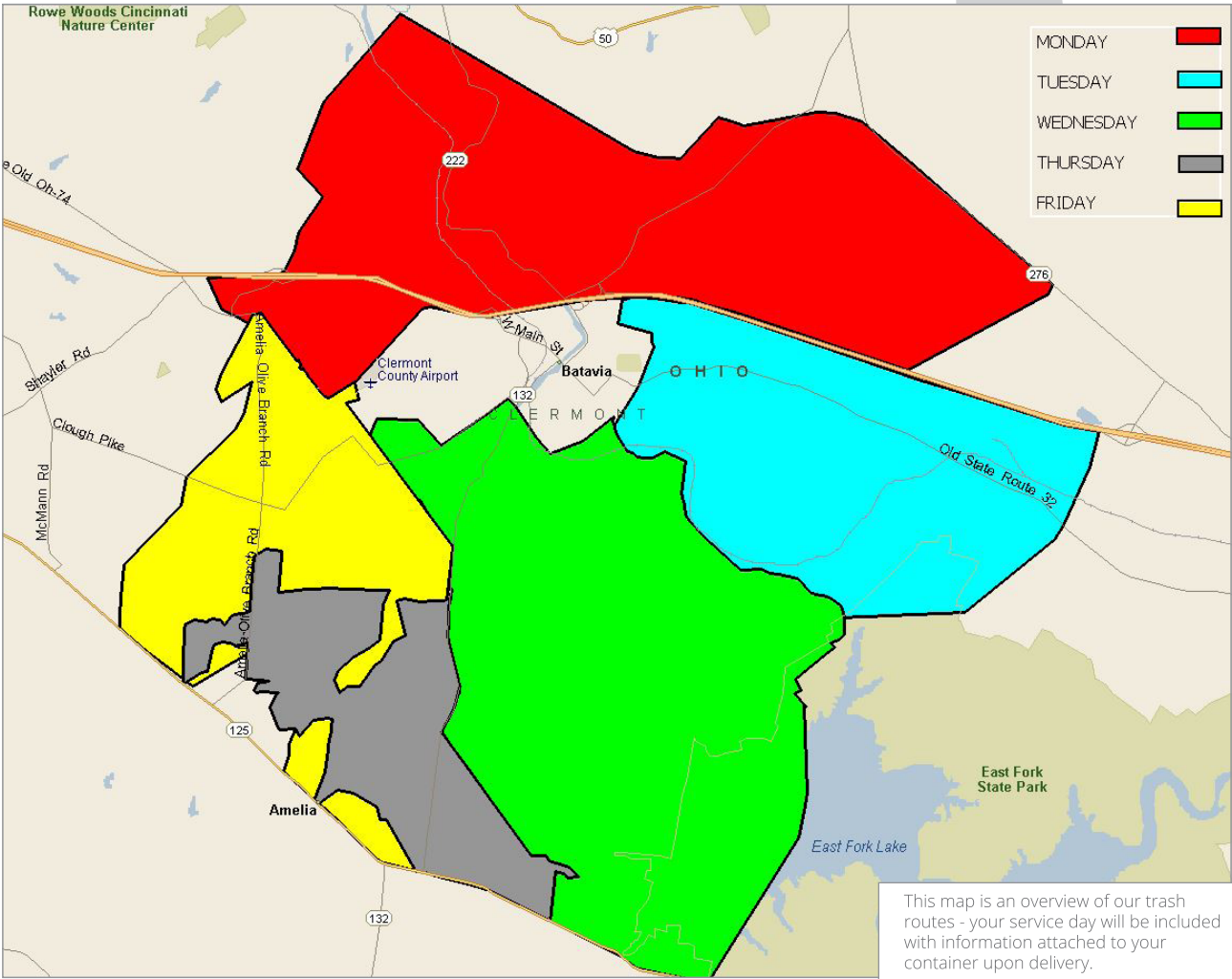
Yard Waste will be collected with your waste service at no additional charge. Branches and brush must be 4' in length or 2' in diameter and shall not weigh more than 50 lbs., and no more than 10 bundles of brush and branches per week. Place yard waste in your Republic Services container.

- Handicap Service: \$18.97**
- (1) 95-gallon container for waste
 - (1) 95-gallon recycling container (IF YOU HAVE SIGNED UP FOR THIS SERVICE). *Weekly Large Item Pick-up (see description)
 - Yard Waste Pick Up (see description)
 - Extra 95-gallon container for recycling or waste can be leased for \$1.75 per container per month

Handicap Service refers to a service provided by the contractor to a residential or small business unit whereby all occupants of the residential or small business unit are deemed medically, physically or by age limitation (age limitation shall be defined as <ten (10) years of age) incapable of placing their recycling and/or refuse containers ("containers") at the curb for pickup by the contractor.

Upon written request from customers to the contractor, the contractor shall provide limited "walk-up" service pursuant to Article 1.17. It shall be the responsibility of the occupant of the residential or small business unit to provide to the contractor a letter of confirmation from a licensed and Board Certified Medical Doctor ("Doctor") that the residential or small business unit occupant(s) has a physical ailment that prohibits them from placing the containers at the curb.

The letter from the Doctor must stipulate whether the ailment is permanent or temporary. If temporary, the residential or small business unit occupant will be required to update the contractor on their status. The letter shall be mailed, scanned, emailed or hand delivered by the residential or small business unit to the contractor's office at 11563 Mosteller Road, Cincinnati, Ohio 45241, originating from to the attention of the Municipal Manager.



Observed Holidays

If your waste collection day falls on or after one of these holidays, your collection will be delayed by one day that week:

New Year's Day
Independence Day
Thanksgiving Day
Memorial Day
Labor Day
Christmas Day

This DOES NOT apply if the holiday falls on a Saturday or Sunday.

Inclement weather/Saturday service days

In the event that weather conditions make it unsafe for Republic Services to collect your recyclables and waste, Republic Services may delay collection one day. When service is delayed, Republic Services will make every effort to contact you by automated messages to your home as well as providing information to Batavia Township website.

Batavia Township residents can call 800.543.1339 to report issues when collection takes place on Saturdays due to a holiday or inclement weather.

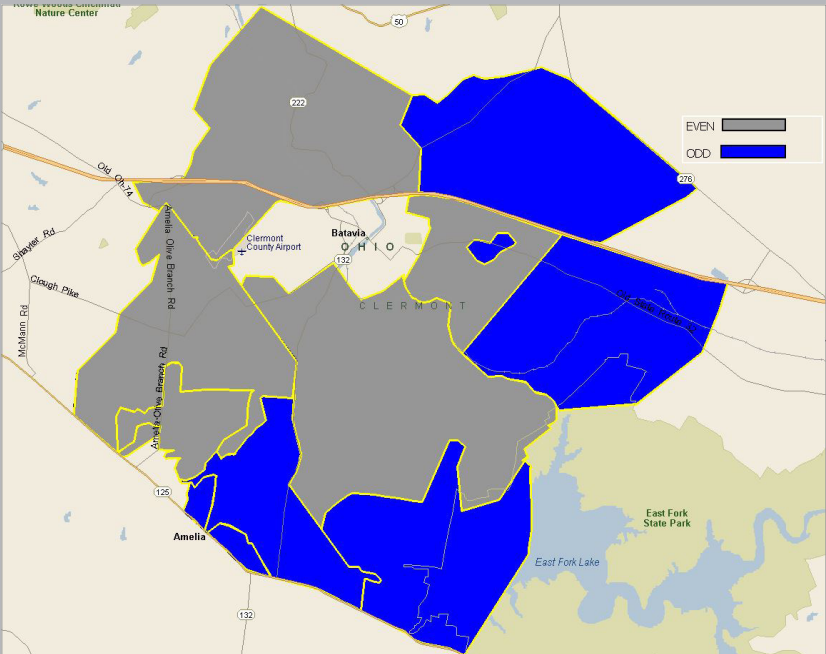
Customer service and paying my bill

Do more with the touch of a button with **My Resource™** from Republic Services. With the My Resource app, you can access all of the great account management features of **My Resource**, Anytime. Anywhere.

- Pay your bill
- Schedule a pickup
- View your service schedule
- Receive weather and service related alerts
- Find new products
- Report a missed pickup
- Repair a container
- Access your account 24/7
- Sign up for holiday schedule reminders
- Rate your service

New to **My Resource**? Signing up is easy and free. To register, all you need to get started is your service address (to get access to all of the features of My Resource, please have your account number accessible which is located on the front of your Republic Services bill.) Already registered on **My Resource**? Download the app and login today.

This map is an overview of our recycle routes - your service day and "odd or even" week will be included with information attached to your container upon delivery, should you choose this service.



2018 - 2019 Every-Other-Week Recycling Calendar

LEGEND

- You are on the ODD weeks
- You are on the EVEN weeks
- Holiday - One Day Delay: If your collection day falls on or follows a holiday.

OCTOBER 2018						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

NOVEMBER 2018						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

DECEMBER 2018						
S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

JANUARY 2019						
S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

FEBRUARY 2019						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28		

MARCH 2019						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

APRIL 2019						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

MAY 2019						
S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

JUNE 2019						
S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

JULY 2019						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

AUGUST 2019						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31